## DNS Changes for 1/30/22 between 9-10am ET

**What happens at this time?**

- We are going to turn "on" the New Host on 1/30 from 9 – 10 AM EST for all endpoints where dual endpoints not allowed (see following linked spreadsheet).  [here](#)
- Only impacts endpoints where **dual endpoints NOT allowed.**
- We are not able to determine the order of which endpoints will be changed between 9-10am
- It is possible that you might experience an outage based on the timing of when you make your changes and when we switch OFF the "Current Host" and on the "New Host".
- EXAMPLE:  You make your production change (for any URL where Dual Endpoint = No) before 10 AM on 1/30 ET and we have not completed our code deployment you might hit the wrong URL and experience an outage)

**Recommendations for 1/20/22:**

- Since we're not able to determine the order of URL switches down to the minute between 9-10am, we recommend that you wait until 10:01am ET to do your testing before submitting a ticket that there is an issue.
- If you experience a service interruption, please document (in as much detail as possible) what changes you made on your side to accommodate/support our DNS change.  For example:  Are you using a new cert?  Did you have to make a firewall change?  Do you pin their certs?  When was the last known time your system worked?  What URL are you hitting that gives the error?  What time did you make changes on your side?

## DNS Changes for 2/16

**What happens at this time?**

- During our normal 4 – 6 AM ET Wednesday maintenance period we will be turning off ALL of the column B endpoints.  This means by 7 AM At 7am on 2/16 all *appriss.com address will not resolve.
- This means no domains in column B of spreadsheet above will work anymore
- This means that anything with *appriss.com will no longer work

**Recommendations for 2/16/22:**

- If you have not received communications regarding these changes, or have not taken action on previous communications, you must immediately switch to new domain.